Session of 2011

HOUSE BILL No. 2208

By Committee on Insurance

2-8

1 AN ACT concerning insurance; relating to rate review for individual 2 health insurance policies; relating to the individual market health 3 insurance rate review act; amending K.S.A. 2010 Supp. 40-2215 and 4 repealing the existing section.

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Be it enacted by the Legislature of the State of Kansas:

7 New Section 1. (a) Any insurer desiring to change rates on any 8 policy form, contract, or certificate shall submit electronically a rate filing 9 request for approval with the commissioner. No rate or change to a rate 10 shall be used unless approved by the commissioner, and unless 11 policyholders have received notice as required in section 7, and 12 amendments thereto.

(b) Within 30 days of the close of the 60-day public comment period 13 required under section 3, and amendments thereto, the commissioner 14 shall issue a written decision with findings on the considerations listed in 15 16 section 5, and amendments thereto, and any other considerations taken into account, to approve, modify, or disapprove the proposed rates. If, 17 however, a hearing on the proposed rate change is held under section 8. 18 19 and amendments thereto, the commissioner may reasonably extend the 20 time to issue a written decision with findings to approve, modify, or 21 disapprove the proposed rate change to accommodate a hearing schedule.

(c) Upon issuing the decision, the commissioner shall post the
 commissioner's decision on the department's website and provide written
 notice to the insurer of the decision.

25 (d) Failure to submit all of the information required or requested by 26 the commissioner under section 3, and amendments thereto, shall make the rate filing incomplete. Within 10 days of receiving a rate filing for a 27 proposed rate change, the commissioner shall determine whether the 28 29 filing is complete. If the commissioner determines that a filing is 30 incomplete, the commissioner shall notify the insurer in writing that the filing is deficient and give the insurer an opportunity to provide the 31 32 missing information.

(e) All applicants governed under article 17 of chapter 17 of the
Kansas Statutes Annotated, and amendments thereto, shall provide a copy
of the filing on all rates proposed for health insurance coverage offered in
the individual market to the attorney general's office simultaneously with

1 the filing at the office of the commissioner.

2 (f) Approved rates shall be guaranteed by the insurer, as to the 3 policyholders affected by the rates, for a period of not less than 12 4 months, or as an alternative to the insurer giving the guarantee, the 5 approved rates may be applicable to all policyholders at one time if the 6 insurer chooses to apply for that relief with respect to those policies no 7 more frequently than once in any 12-month period.

8 New Sec. 2. (a) Upon receipt of a rate filing requesting a rate 9 change, within three business days, the commissioner shall, post the rate 10 filing including all information required under section 3, and amendments 11 thereto, on its department website, along with the insurer's rate filing 12 summary required under section 3, and amendments thereto.

13 (b) The commissioner shall prominently post links on the department's homepage to a webpage on which rate filings and 14 summaries can be found. Links to rate filings and summaries shall be 15 clearly labeled by name of the insurer, type of policy, and the filing date 16 17 of the proposed rate change. If a commissioner uses a searchable database 18 to publicly post rate filings, the commissioner shall post search 19 instructions and plain-language explanatory material sufficient to make it easy to find a rate filing in the database. 20

New Sec. 3. (a) Every rate filing submitted under section 1, and amendments thereto, for a proposed rate change shall include sufficient information and data to allow the commissioner to consider the factors set forth in section 5, and amendments thereto, any factors established under federal regulations concerning "unreasonableness" of premiums, and any other factors required by the commissioner.

27 (b) (1) The information in the rate filing shall be presented with 28 information clearly labeled under headings in a standard format to be 29 determined by rules and regulations adopted by the commissioner. The 30 commissioner shall adopt rules and regulations to establish the specific 31 data and information required to be included in the rate filing necessary to 32 allow the commissioner to consider the factors in section 5, and 33 amendments thereto, any factors under federal or state law, and any other 34 information that the commissioner determines should be submitted.

The commissioner may adopt and require use of the disclosure 35 (2)form used for justification of premium increases under §1003(a)(2) of the 36 37 patient protection and affordable care act (PPACA), except that the commissioner shall require additional disclosures in a standard format to 38 39 the extent that the PPACA disclosure form does not include the information required to consider the factors in section 5, and amendments 40 thereto, the information required under this section, and any additional 41 42 information that the commissioner determines should be submitted.

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(3) The regulations establishing the specific data and information

required in the filing shall ensure that each filing includes, but is not
 limited to:

3 (A) A rate filing summary which explains the filing in a manner that 4 allows consumers to understand the rate change. The summary shall be in 5 accordance with a form established by the commissioner. The information 6 contained in this summary shall match the information provided 7 elsewhere in the filing.

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(B) An actuarial memorandum that:

9 (i) Describes the benefit plan for each product and a description of 10 any changes to the benefit plan;

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(ii) reports the following:

(a) The insurer's overall medical trend factor assumed, and alsobroken down by rate of price inflation and rate of utilization change;

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(b) the insurer's claims history for at least five years;

15 (c) the insurer's claims history, for at least five years, by rate of price 16 inflation and utilization, mix of services, and by category of type of 17 medical reimbursement, including, but not limited to, hospital inpatient, 18 hospital outpatient, physician services, prescription drugs and other 19 ancillary services, laboratory, and radiology;

(d) the insurer's claims history for at least five years, by major
geographic region of the state. For purposes of this provision "major
geographic region" shall correspond to any areas defined under any
geographic rating factors used, or as defined by the commissioner by rule
and regulation; and

(e) any insurer requesting a rate change shall also provide information on aggregate cost increases for specific hospitals and for specific medical groups within a plan network, if requested by the commissioner.

(c) (1) The actuarial memorandum shall explain how the proposed rate change was calculated, including a description of all assumptions, factors, calculations and any other information pertinent to the proposed rate. The insurer shall clearly identify and quantify medical trend factors and all other factors used in developing the rates. The insurer shall show all tier factors used, if any, age bands and factors used, geographic factors used, and benefit-level factors used.

36 (2) The insurer shall provide detailed support for each assumption 37 used to determine the proposed rate change. These assumptions shall each 38 be separately discussed, adequately supported, and also be appropriate for 39 the specific line of business, product design, benefit configuration and 40 time period. Any and all factors affecting the projection of future claims 41 shall be presented and adequately supported.

42 (3) The actuarial memorandum shall include rate tables presented as43 determined by the commissioner.

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The actuarial memorandum shall include, for each plan subject 1 (4) to a proposed increase, the average increase, as well as the maximum 2 increase to be charged for any policyholder and the minimum increase to 3 be charged for any policyholder. 4

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(5) The actuarial memorandum shall include a signature of and date 6 that a qualified actuary reviewed the rate filing.

The insurer shall explain any changes the insurer has made in its 7 (d) 8 health care cost containment efforts and quality improvement efforts since the insurer's last rate filing for the same category of health benefit 9 plan, including a description of any factors that relate to the 10 commissioner's consideration of affordability under section 5, and 11 amendments thereto. 12

13 (e) The insurer shall include information sufficient to show expenses 14 relating to:

15 (1) Salaries, wages, bonuses or other compensation benefits;

broker commissions; 16 (2)

17 (3) rent or occupancy expenses;

18 (4) marketing and advertising;

19 federal and state lobbying expenses; (5)

all political contributions; 20 (6)

all dues paid to trade groups that engage in lobbying or make 21 (7)22 political contributions;

(8) general offices expenses, including but not limited to sundries, 23 24 supplies, telephone, printing and postage;

(9) third party administration expenses or fees or other group service 25 26 expense or fees;

27 (10) legal fees and expenses and other professional or consulting 28 fees:

29 (11)other taxes, licenses and fees;

30 travel expenses; and (12)

31 (13) charitable contributions.

32 When possible, the insurer should show how the expenses in this 33 section were applied on a per member per month basis to the rates subject to the proposed rate change. 34

(f) The rate application shall be signed by the officers of the insurer 35 who exercise the functions of a chief executive and chief financial officer. 36 37 Each officer shall certify that the representations, data and information provided to the department to support the application are true and that the 38 filing complies with state statutes, rules, product standards and filing 39 requirements. 40

New Sec. 4. 41 (a) An insurer shall send written notice of a proposed rate change to each policyholder affected by the change on or before the 42 date the rate filing or application is submitted to the commissioner. The 43

1 notice shall:

2 (1) State in size 16-point font in bold the actual dollar amount of the
3 proposed rate change and the specific percentage by which the current
4 premium would be increased for the policyholder;

5 (2) describe in plain, understandable terms any changes in the plan 6 design or any changes in benefits, and highlight this information by 7 printing in 16-point font in bold;

8 (3) prominently include mailing and website addresses and 9 telephone numbers for the insurer through which a person may request 10 additional information;

(4) provide information about public programs, including but not
 limited to medicaid, high risk pools, and CHIP, which provides health
 insurance for children; and

(5) state that the proposed rate change is subject to approval by the
department, and inform policyholders of the 60-day public comment
period available under this section, and amendments thereto, and provide
the website address of the department where the rate filing can be found.

18 (b) The commissioner shall make available an email alert system in 19 which members of the public may sign up on the commissioner's website 20 to receive notice of a proposed rate change for a selected insurer. The 21 commissioner shall send such email alerts within three business days 22 after receiving a rate filing proposing a rate change.

23 (c) Beginning on the date that the commissioner posts on the 24 department website a proposed rate change pursuant to section 2, and amendments thereto, the commissioner shall open a 60-day public 25 26 comment period on the rate change and rate filing. The commissioner 27 shall allow members of the public to comment by mail and email, and the commissioner may create a website where members of the public can 28 29 publicly post comments. The commissioner, in the commissioner's 30 discretion, may convene meetings around the state for consumers to 31 comment and ask questions. The commissioner shall prominently post on 32 the department website information describing the public comment period 33 that applies to proposed rate changes and informing members of the public how to submit a comment. 34

(d) If a rate filing is found to be incomplete under section 3, and
amendments thereto, the commissioner shall start a new 60-day public
comment period after the commissioner determines that the filing is
complete and posts the insurer's complete filing on the department
website.

Within 30 days of the close of the 60-day public comment period required under this section, the commissioner shall issue a written decision with findings on the considerations listed in section 5, and amendments thereto, and any other considerations taken into account, to

approve, modify, or disapprove the proposed rates. If, however, a hearing 1 on the proposed rate change is held under section 8, and amendments 2 thereto, the commissioner may reasonably extend the time to issue a 3 written decision with findings to approve, modify or disapprove the 4 proposed rate change to accommodate a hearing schedule. Upon issuing 5 the decision, the commissioner shall post the commissioner's decision on 6 7 the department's website and provide written notice to the insurer of the 8 decision.

9 New Sec. 5. (a) When making any determination under this act, the 10 commissioner shall act to guard the solvency of health insurers, protect 11 the interests of consumers of health insurance and encourage and direct 12 insurers towards policies that advance the welfare of the public through 13 overall efficiency, improved health care quality, and appropriate 14 affordability of coverage and access.

15 (b) Rates shall be actuarially sound, reasonable, based on reasonable 16 administrative expenses and not excessive, inadequate, or unfairly 17 discriminatory. Rates may not be deceptive or constitute an unfair trade 18 practice. An insurer shall have the burden to show by clear and 19 convincing evidence that its rates comply with the terms of this 20 subsection.

(c) The commissioner shall disapprove a proposed rate change if the proposed rates are not actuarially sound, nor unreasonable, excessive, inadequate, nor unfairly discriminatory, based on unreasonable administrative expenses, not in the public interest, or if the rate filing is incomplete. In making the determination, the commissioner shall consider and issue findings on the following factors:

(1) Reasonableness and soundness of actuarial assumptions,
 calculations, projections, and factors used by the insurer to arrive at the
 proposed rate change;

30 (2) the insurer's historical trends for medical claims. The 31 commissioner may consider, for comparison, medical trends reported by 32 other insurers in the state, or of medical trends for the state, a region, or 33 the country as a whole. The commissioner shall also consider inflation 34 indices, such as the consumer price index and the medical care 35 component of the consumer price index;

36 (3) reasonableness of historical and projected administrative
 37 expenses;

(4) compliance with medical loss ratio standards in effect under
federal or state law. The commissioner may review and consider the
insurer's medical loss ratio disclosures submitted pursuant to the patient
protection and affordable care act;

42 (5) whether the rate change applies to an open or closed block of 43 business. If it applies to a closed block of business, whether the applicant

has pooled the experience of the closed block of business with all 1 2 appropriate blocks of business that are not closed pursuant to section 6, 3 and amendments thereto;

4 (6) whether the insurer has complied with all federal and state 5 requirements for pooling risk and requirements for participation in risk adjustment programs in effect under federal and state law; 6

7 (7) the financial condition of the insurance company for at least the 8 past five years, including but not limited to, profitability, surplus, 9 reserves, investment income, reinsurance, dividends, and transfers of funds to affiliates or parent companies, or both; 10

(8) whether the proposed rate change and any contribution to surplus 11 or profit margin included in the proposed rate change is reasonable in 12 light of the entire company's surplus level and additional factors in the 13 previous subsection; 14

15 (9) the financial performance for at least the past five years, or total years in existence if less, of the block of business subject to the proposed 16 17 rate change, including but not limited, to past and projected profits, 18 surplus, reserves, investment income, and reinsurance applicable to the 19 block.

20 the financial performance for at least the past five years of (10)insurer's statewide individual market business, and the insurer's overall 21 22 statewide business:

23 (11) any anticipated change in the number of enrollees if the 24 proposed premium rate is approved; 25

any change to covered benefits or health benefit plan design; (12)

whether the proposed change in the premium rate is necessary 26 (13)27 to maintain the insurer's solvency or to maintain rate stability and prevent 28 excessive rate increases in the future;

the insurer's statement of purpose or mission in its corporate 29 (14)30 charter or mission statement;

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the hardship on members affected by the proposed rate change; (15)

32 public comments received under section 4, and amendments (16) 33 thereto, pertaining to the standards set forth in this section;

(17) affordability of the insurance product or products subject to the 34 proposed rate change. To assess affordability, the commissioner shall 35 consider efforts of the insurer to maintain close control over its 36 37 administrative costs, and changes in the insurer's health care cost containment and quality improvement efforts since the insurer's last rate 38 39 filing for the same product, including:

(A) Implementation of strategies by the insurer to enhance the 40 affordability of its products, including whether the insurer offers products 41 that address the underlying cost of health care by creating appropriate 42 43 incentives for consumers, employers, providers and the insurer itself that 1 promote focus on primary care, prevention and wellness, active 2 management procedures for the chronically ill population; use of 3 appropriate cost-efficient settings and use of evidence-based quality care;

4 (B) whether the insurer employs provider payment strategies to 5 enhance cost effective utilization of appropriate services;

6 (C) five-year rate change history for the population affected by the 7 proposed rate change;

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(D) constraints on affordability efforts including:

(i) State and federal requirements;

10 (ii) costs of medical services over which plans have limited control;

(iii) health plan solvency requirements; and

12 (iv) the prevailing financing system in the United States and the 13 resulting decrease in consumer price sensitivity.

(d) Nothing in this section shall preclude the commissioner from
considering any factor that, in the commissioner's discretion, is relevant
to the commissioner's determination. The commissioner shall have
authority to issue rules and regulations and bulletins to facilitate
consideration of the factors in this section.

(e) Nothing in this section shall preclude the commissioner from
 requesting from an insurer information or data to support these factors or
 factors not on this list.

22 New Sec. 6. Until such time as section 1312(c) "single risk pool" of the patient protection and affordable care act is fully in effect in the state, 23 24 an insurer shall pool the experience of a closed block of business with all appropriate blocks of business that are not closed for the purpose of 25 determining the premium rate of any policy within the closed block, with 26 no rate penalty or surcharge beyond that which reflects the experience of 27 the combined pool. A "closed block of business" is a policy or group of 28 policies that are no longer being marketed or sold by the insurer, or that 29 30 has less than 500 in-force contracts in this state, or for which enrollment 31 has dropped by more than 12% since the last rate filing.

32 New Sec. 7. (a) If the commissioner approves a rate change, the 33 commissioner shall provide written notice to the insurer that rates have been approved. Upon receipt of a notice of approval, the insurer shall 34 send written notice by first class mail to all policyholders affected by the 35 rate change. The notice shall inform policyholders in size 16-point font in 36 37 bold the actual dollar amount of the approved premium rate increase for the policyholder, the specific percentage by which the current premium 38 39 will be increased for the policyholder, the effective date of the new rate, and shall describe in plain, understandable terms any changes in plan 40 design or any changes in benefits, including a reduction in benefits or 41 changes to waivers, exclusions or conditions, and highlight this 42 43 information by printing in 16-point font in bold. The notice shall also

provide information about public programs, including but not limited to
 medicaid, high risk pools, and CHIP.

3 (b) No approved rate shall be effective less than 60 days from a 4 policyholder's receipt of the notice required under this section.

5 New Sec. 8. (a) At any time during the 60-day public comment 6 period required under section 4, and amendments thereto, the 7 commissioner shall issue an order scheduling a public hearing on the 8 proposed rate change if:

9 (1) A consumer or the consumer's representative or a consumer 10 advocacy group requests a hearing within 45 days of the opening of the 11 public comment period. Any person requesting a hearing under this 12 subsection shall submit the request in writing. Upon receiving a request, 13 the commissioner shall decide within 15 days whether to grant the 14 hearing and if the commissioner decides not to grant the hearing, the 15 commissioner shall issue written findings in support of that decision;

16 (2) the commissioner, in the commissioner's discretion, determines 17 to hold a hearing;

(3) the proposed rate change is "unreasonable" under the federalpatient protection and affordable care act;

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(4) the attorney general requests a hearing;

(5) the consumer advocate responsible for reviewing rate filingsunder section 9, and amendments thereto, requests a hearing; or

(6) if the rate request exceeds 10%, or the proposed rate changewould result in an annual increase exceeding 10%.

(b) (1) Hearings shall be conducted pursuant to the Kansas administrative procedure act. Notwithstanding any provision of the Kansas administrative procedure act to the contrary, the presiding officer shall take judicial notice of the public comments received during the hearing or the public comment period. This provision shall not be read to preclude any other judicial notice.

31 (2) The commissioner shall provide notice of the hearing not less 32 than 14 days prior to the hearing. The notice shall be prominently 33 published on the department's website, in the Kansas register and in a 34 newspaper or newspapers having aggregate general circulation throughout the state at least 14 days prior to the hearing. The notice shall 35 contain a description of the rates proposed to be charged, and a copy of 36 37 the notice shall be sent to the insurer. In addition, the insurer shall provide by first class mail, at least 14 days prior to the public hearing, notice of 38 39 the public hearing to all affected policyholders. The notice shall:

40 (A) Describe the proposed rate change. The public notice shall also
41 provide information on opportunities for the public to provide comment
42 on the proposal to the commissioner; and

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(B) be published in all languages spoken by 5% or more of the

1 policyholders, or 1,000 people in the service area, whichever is less;

2 (3) all documents, public comments, and correspondence with the 3 department submitted as part of the hearing shall be deemed to be public 4 records;

5 (4) the commissioner shall provide prompt and reasonable access to 6 the records concerning the proposed rate request to the public at no 7 charge. The records shall be considered public records and be posted on 8 the commissioner's website;

9 (5) the commissioner may contract with actuaries or subject matter 10 experts, or any combination thereof to assist the commissioner in 11 conducting the review or hearing required under this act. The actuary or 12 other expert shall serve under the direction of the commissioner. The 13 commissioner is exempt from the provisions of applicable state laws 14 regarding public bidding procedures for purposes of entering into 15 contracts pursuant to this subsection;

(6) the insurer requesting changes in rates shall underwrite the
reasonable expenses of the commissioner in connection with the hearing,
including, but not limited to, any costs related to advertisements,
stenographic reporting and expert witness fees.

New Sec. 9. (a) There is hereby established within the department a consumer advocate who shall represent and advocate on behalf of the interests of health insurance policyholders and members. The goal of the consumer advocate shall be to obtain the lowest possible rates for health insurance consistent with protection of insurer solvency.

(b) Any request rate increase greater than 10%, or resulting in an 25 annual increase of greater than 10%, shall be reviewed by the consumer 26 27 advocate. The consumer advocate may employ legal assistants, experts and actuaries necessary to carry out its function of advocating on behalf 28 of policyholders and members. The commissioner shall ensure that such 29 30 personnel and assistance are provided at a level sufficient to ensure that policyholder and member interests are effectively represented in all 31 32 proceedings under this act.

33 New Sec. 10. (a) The commissioner, on timely application shall 34 allow any person with an interest in the outcome of a proposed rate change to intervene as a party to that proceeding. Any policyholder, 35 insured member, consumer advocate, and community representative shall 36 37 all be considered persons with an interest. Any person whose interest is determined to be affected may present evidence, examine and cross-38 examine witnesses, and offer oral and written arguments, and in 39 connection therewith may conduct discovery proceedings in the same 40 manner as is allowed in the court of this state. The specific intervention 41 42 provisions of this act shall control in the event of a conflict with the 43 requirements of the Kansas administrative procedure act.

1 (b) This section shall not limit the power of the commissioner to 2 consolidate parties with similar interests for the purpose of intervention.

3 (c) The commissioner or a court shall award reasonable advocacy 4 and witness fees and expenses to any person who demonstrates that:

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(1) The person represents the interests of consumers; and

6 (2) that the person has made a substantial contribution to the 7 adoption of any order, regulation or decision by the commissioner or a 8 court.

9 (d) The insurer requesting changes in rates shall underwrite the 10 reasonable expenses of the commissioner in connection with the hearing, 11 including any costs related to advertisements, stenographic reporting and 12 expert witness fees.

(e) Any final action by the insurance commissioner shall be subject
 to judicial review in accordance with the provisions of the judicial review
 act.

16 New Sec. 11. (a) For the purposes of this act:

(1) "Commissioner" means the commissioner of insurance.

(2) "Department" means the insurance department.

(3) "Insurer" shall have the meaning ascribed to the term "healthinsurer" in K.S.A. 40-4602, and amendments thereto.

(b) This act shall be known and may be cited as the individualmarket health insurance rate review act.

23 Sec. 12. K.S.A. 2010 Supp. 40-2215 is hereby amended to read as follows: 40-2215. (a) NoExcept as provided in the individual market 24 health insurance rate review act, and amendments thereto, no individual 25 policy of accident and sickness insurance as defined in K.S.A. 40-2201, 26 27 and amendments thereto, shall be issued or delivered to any person in this state nor shall any application, rider or endorsement be used in 28 connection therewith, until a copy of the form thereof and of the 29 30 classification of risks and the premium rates pertaining thereto, have been 31 filed with the commissioner of insurance.

(b) No group or blanket policy or certificate of accident and sickness insurance providing hospital, medical or surgical expense benefits shall be issued or delivered to any person in this state, nor shall any application, rider or endorsement be used in connection therewith, until a copy of the form thereof and of the classification of risks and the premium rates pertaining thereto has been filed with the commissioner of insurance.

(c) (1) No such policy shall be issued, nor shall any application,
rider or endorsement be used in connection therewith, until the expiration
of 30 days after it has been filed unless the commissioner gives written
approval thereof.

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(2) (A) The commissioner shall create a requirements document

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containing filing requirements for each type of insurance. Such 1 requirements document shall contain a list of all product filing 2 3 requirements for each type of insurance that is required to be filed. For 4 each type of insurance, such requirements document shall contain an 5 appropriate citation to each requirement contained in any statute, rule and regulation and published bulletins in this state having the force and effect 6 7 of law. Such requirements document shall be available on the insurance 8 department internet website.

9 (B) The commissioner shall update the requirements document 10 referred to in subparagraph (A) no less frequently than annually. The commissioner shall update the requirements document referred to in 11 subparagraph (A) within 30 days after the effective date of any change in 12 law, rule and regulation or bulletin published by the commissioner having 13 the force and effect of law in this state. 14

15 (3) A filer shall submit with each policy form filing a document indicating the location within the policy form or any supplemental 16 17 document for information establishing compliance with each requirement 18 contained in the requirements documents referenced in subparagraph (A) 19 of paragraph (2) of this subsection. A filer shall certify that the policy 20 form, including any accompanying supplemental document, meets all 21 requirements of state law.

22 (d) (1) Any risk classifications, premium rates, rating formulae, and 23 all modifications thereof applicable to Kansas residents shall not establish 24 an unreasonable, excessive or unfairly discriminatory rate or, with respect to group or blanket sickness and accident policies providing hospital, 25 26 medical or surgical expense benefits issued pursuant to K.S.A. 40-2209 27 or 40-2210, and amendments thereto, discriminate against any individuals eligible for participation in a group, or establish rating classifications 28 29 within a group that are based on medical conditions. In no event shall the 30 rates charged to any group to which this subsection applies increase by 31 more than 75% during any annual period unless the insurer can clearly 32 document a material and significant change in the risk characteristics of 33 the group.

34 (2) All rates for sickness and accident insurance providing hospital, medical or surgical expense benefits covering Kansas residents shall be 35 made in accordance with the following provisions and due consideration 36 37 shall be given to:

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- (A) Past and prospective loss experience;
- 39 past and prospective expenses; (B)
- adequate contingency reserves; and 40 (C) 41
 - all other relevant factors within and without the state. (D)

42 (3) Nothing in this act is intended to prohibit or discourage 43 reasonable competition or discourage or prohibit uniformity of rates except to the extent necessary to accomplish the aforementioned purpose.
 The commissioner is hereby authorized to issue such rules and
 regulations as are necessary and not inconsistent with this act.

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(e) All parties in the filing process shall act in good faith and with due diligence in *the* performance of their duties pursuant to this section.

6 (f) (1) Within 30 days of receipt of the initial filing, the 7 commissioner shall review and approve such filing or provide notice of 8 any deficiency or disapprove the initial filing. Any notice of deficiency or 9 disapproval shall be in writing and based only on the specific provisions of applicable statutes, regulations or bulletins published by the 10 commissioner having the force and effect of law in this state and 11 contained in the requirements document created by the commissioner 12 13 pursuant to subparagraph (A) of paragraph (2) of subsection (c). The notice of deficiency or disapproval shall provide specific reasons for 14 notice of deficiencies or disapproval. Such reasons shall contain sufficient 15 detail for the filer to bring the policy form into compliance, and shall cite 16 each specific statute, rule and regulation or bulletin having the force and 17 18 effect of law in this state upon which the notice of deficiency or 19 disapproval is based. Any notice of disapproval provided by the commissioner shall state that a hearing will be granted within 20 days 20 after receipt of a written request therefor by the insurer. At the end of the 21 22 30-day period, the policy form shall be deemed approved if the 23 commissioner has taken no action.

24 (2) In addition to the statutes, regulations or bulletins described in paragraph (2) of subsection (c), the commissioner may disapprove a filing 25 26 or provide a notice of deficiency for any form for which the commissioner determines that the benefits provided therein are 27 28 unreasonable in relation to the premium charged; or if such form contains 29 any provisions which are unjust, unfair, inequitable, misleading, 30 deceptive or encourage misrepresentation of such policy. Any notice of 31 disapproval provided by the commissioner pursuant to this paragraph 32 shall state that a hearing will be granted within 20 days after receipt of a 33 written request therefor by the insurer.

(3) If the insurer has received a disapproval or notice of deficiency
or disapproval regarding a policy form, it shall be unlawful for an insurer
to issue such policy form or use such policy form in connection with any
policy until that policy form has received a later approval by the
commissioner.

(4) Within 30 days of receipt of the commissioner's notice of
deficiency or disapproval, a filer may resubmit a policy form that corrects
any deficiencies or resubmit a disapproved policy form and a revised
certification. Any policy form not resubmitted to the commissioner within
30 days of the notice of deficiency shall be deemed withdrawn. Any

1 disapproved policy form not resubmitted to the commissioner within 30 2 days of the notice of disapproval shall be deemed disapproved.

3 (5) (A) Within 30 days of receipt of a resubmitted filing and certification, the commissioner shall review the resubmitted filing and 4 certification, and shall approve or disapprove such resubmitted filing and 5 certification. Any notice of disapproval pertaining to the resubmitted 6 7 filing and certification shall be in writing and provide a detailed 8 description of the reasons for the disapproval in sufficient detail for the filer to bring the policy form into compliance. The notice of disapproval 9 shall cite each specific statute, rule and regulation or bulletin having the 10 force and effect of law in this state upon which the disapproval is based. 11 No further extension of time may be taken unless the filer has introduced 12 new provisions in the resubmitted filing and certification or the filer has 13 materially modified any substantive provisions of the policy form, in 14 which case the commissioner may extend the time for review by an 15 additional 30 days. At the end of this 30-day review period, the policy 16 17 form shall be deemed approved if the commissioner has taken no action.

18 (B) (i) Subject to clause (ii) of this subparagraph, the commissioner 19 may not disapprove a resubmitted policy form for reasons other than those initially set forth in the original notice of deficiencies or 20 disapproval sent pursuant to paragraph (1) of this subsection. 21

(ii) The commissioner may disapprove a resubmitted policy form for 22 reasons other than those initially set forth in the original notice of 23 24 deficiencies or disapproval sent pursuant to this subsection if:

25 (a) The filer has introduced new provisions in the resubmitted policy 26 form and certification;

27 (b) the filer has materially modified any substantive provisions of 28 the policy form;

29 (c) there has been a change in any statute, rule and regulation or 30 published bulletin in this state having the force and effect of law; or

31 (d) there has been reviewer error and the written disapproval fails to 32 state a specific provision of applicable statute, regulation or bulletin 33 published by the commissioner having the force and effect of law in this state that is necessary to have the policy form conform to the 34 35 requirements of law.

(6) At the end of the review period, the policy form shall be deemed 36 37 approved if the commissioner has taken no action.

38 (7) Notwithstanding any other provision in this section, the 39 commissioner may return a grossly inadequate filing to the filer without triggering any of the time deadlines set forth in this section. For purposes 40 of this paragraph, the term "grossly inadequate filing" means a filing that 41 fails to provide key information, including state-specific information, 42 43 regarding a product, policy or rate, or that demonstrates an insufficient

1 understanding of what is required to comply with state statutes or 2 regulations.

3 (g) Except in cases of a material error or omission in a policy form 4 that has been approved or deemed approved pursuant to the provisions of 5 this act, the commissioner shall not:

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(1) Retroactively disapprove that filing; or

7 (2) with respect to those policy forms, examine the filer during a 8 routine or targeted market conduct examination for compliance with any 9 later-enacted policy form filing requirements.

(h) If a rate filing or marketing material is required to be filed or
approved by state law for a specific policy form, the time frames for
review, approval or disapproval, resubmission, and re-review of those rate
filings or marketing materials shall be the same as those provided for in
subsection (f) for the review of policy forms.

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(i) For purposes of this section:

16 (1) "Accident and sickness carrier" means an entity licensed to offer 17 accident and sickness insurance in this state, or subject to the insurance 18 laws and regulations of this state, or subject to the jurisdiction of the 19 commissioner, that contracts or offers to contract to provide, deliver, 20 arrange for, pay for or reimburse any of the costs of health care services 21 or any insurer that provides policies of supplemental, disability income, 22 medicare supplement or long-term care insurance.

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(2) "Commissioner" means the commissioner of insurance.

(3) "Health care services" means services for the diagnosis,
prevention, treatment, cure or relief of a health condition, illness or
disease.

(4) "Policy form" means any policy, contract, certificate, rider,
endorsement, evidence of coverage of any amendments thereto that are
required by law to be filed with the commissioner for approval prior to
their sale or issuance for sale in this state.

(5) "Supplemental documents" means any documents required to be
 filed in support of policy forms that may or may not be subject to
 approval.

"Type of insurance" means any hospital or medical expense 34 (6) policy, health, hospital or medical service corporation contract, and a plan 35 provided by a municipal group-funded pool, or a health maintenance 36 37 organization contract offered by an employer or any certificate issued under any such policies, contracts or plans, policies or certificates 38 covering only accident, credit, dental, disability income, long-term care, 39 hospital indemnity, medicare supplement, specified disease, vision care, 40 coverage issued as a supplement to liability insurance. 41

42 (j) This section shall apply to any individual or group policy form 43 issued by an accident and health carrier required to be filed with the HB 2208

commissioner for review or approval. 1

(k) Violations of subsection (d) shall be treated as violations of the 2

unfair trade practices act and subject to the penalties prescribed by K.S.A. 3 40-2407 and 40-2411, and amendments thereto. 4

- (1) Hearings under this section shall be conducted in accordance with 5 the provisions of the Kansas administrative procedure act. Sec. 13. K.S.A. 2010 Supp. 40-2215 is hereby repealed. 6
- Sec. 14. This act shall take effect and be in force from and after its 8 publication in the statute book. 9

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