

**ROBERT G. (BOB) BETHELL
JOINT COMMITTEE ON
HOME AND COMMUNITY BASED SERVICES AND
KANCARE OVERSIGHT**

UnitedHealthcare Community Plan

November 18, 2014



Key Outcomes

Pre-Term Birth Rate



2012 Kansas Overall*

11.2%

** From March of Dimes
2012 Premature Birth
Report Card*

UHC 2014 YTD

8.9%

% Improvement



Inpatient Psychiatric Services



Metric

IP Psych
Admit per 1K
Members

UHC 2013

3.57%

UHC 2014 YTD

3.19%

% Improvement



Claims Payment



Metric

Clean Claims
(30 days)

UHC 2013

99.48%

UHC 2014 YTD

99.99%

Change

0.51 % pts

Non-Clean
Claims (60 days)

99.69%

99.91%

0.22 % pts

Claims Denials -
Medical

15.21%

12.55%

-17.52%

Empower Kansans

Objective Provide \$1.5M in grants over three years for programs that create meaningful employment opportunities for individuals with disabilities

- Round 1 Summary**
- \$263,000 awarded to five organizations
 - Three programs targeted job creation, one program addressed barriers to employment, and one program focused on awareness among employers
 - Key Outcomes:
 - 119 individuals participated in grantee programs
 - 30+ employers impacted
 - 34 jobs created



- Round 2 Summary**
- \$456,000 awarded to seven organizations
 - Awardees focus on variety of goals, including education on employment rights and resources, Project Search, direct client assistance to remove barriers to employment, and job training



- What's next?**
- Vetting Round 3 proposals (\$781,000 available in grants). Focused request for programs that pilot new payment models

29-4

Program Updates

Health Homes



- 7,554 members engaged enrolled with 50+ providers
- Currently conducting JOCs with all health home providers, focused on evaluating member engagement activities targeting top ER and inpatient utilizers
- Developed health home member ID card holder with care coordinator contact info
- Aggressively monitoring claim activity



Claim Service Type Analysis (By Line)

HH Activity	Count	% of Total
Health Promotion	3,022	47%
Care Coordination	1,941	30%
Comp Care Mgmt	1,129	18%
Social Support Svcs	114	2%
Ind Family Support	131	2%
Comp Transitional Care	57	1%

Value Added Services



- \$855,000 in value added benefits provided thus far in 2014
- Key additions for 2015:
 - Parks and Recreation activities
 - Home Helper Catalog and Calendar
 - Adult Briefs for PD and FE members

Tele-Health Expansion

Objective

- Evaluate quality and cost outcomes resulting from expansion of tele-monitoring services to additional KanCare populations (PD and ABD)

How It Works

- UHC identifies and “enrolls” members
- Windsor Place provides tele-monitoring:
 - Installs in-home tele-station to monitor vital signs
 - Transmits daily stats to RN care coordinator
 - RN alerts based on pre-set thresholds, with intervention and coordination with physician



Expected Benefits

- **Cost:** Reduction in ER and in-patient utilization, transportation costs and nursing home admissions
- **Quality:** Preventative care for members with chronic disease

Participation

- 35 PD waiver members and 45 ABD members

Additional Opportunities:

Leverage tele-health to enable transitions from nursing facility into the community as part of “money follows the person” program

29-6



Contact Information

UnitedHealthcare Community Plan of Kansas

We are committed to helping Medicaid recipients in Kansas live healthier lives by simplifying health care, meeting consumer health and wellness needs and building trusted relationships with care providers.

Contact Information

Tim Spilker

Health Plan CEO, Community Plan of Kansas

Email: tim_spilker@uhc.com

Phone: 913-333-4005