

From: Jane Kelly
To: Iraida Orr
Subject: Oversight Committee
Date: Friday, November 22, 2013 11:35:17 PM

Hi there – I know odd time for an email. I was busy all week and didn't pay any attention to the meeting agendas – not sure what made me look at this time of night. I will be at this meeting Monday – do not have any testimony to update from the last meeting, but I did want to somehow report to the committee that we are getting conference calls set up between the three MCO's and our member home care and hospice agencies. Two of the three companies are set up for the week of December 9th and I'm waiting to hear back from the 3rd – hoping to schedule it for the same week. They have been very cooperative about having the call for our members to air their grievances – United even suggested monthly calls for awhile. I hope this is the beginning of getting some of the issues ironed out. I assume I will have an update by the session on whether things are improving.

Let me know if there is another way to update the members of the committee besides this email to you – sorry I didn't really think written testimony was necessary for this short update.

Thanks!

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Robert G. (Bob) Bethell Joint Committee on
HCBS & KanCare Oversight
Date November 25, 2013
Attachment 22