

**Reporting Protocol and Summary-Amerigroup**

Subject	P4P Metric	Measurement Period	Measures Achieved During Reporting Period													
			Jan		Feb		Mar		Apr		May		Jun		Jul	
			Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Claims Processing-	- 100% of clean claims are processed within 20 days	Monthly w/refresh	284417	99.762%	308294	99.501%	317273	99.798%	385231	99.948%	372619	99.658%	371942	100.000%	392913	99.999%
Claims Processing-	- 99% of all non-clean claims are processed within 45 days	Monthly w/refresh	11744	100.000%	10158	98.900%	11982	99.825%	4439	100.000%	3347	100.000%	2890	100.000%	3053	100.000%
Claims Processing-	- 100% of all claims are processed within 60 days	Monthly w/refresh	296839	100.000%	320000	99.965%	329918	100.000%	389872	100.000%	375966	99.661%	374832	100.000%	395968	100.000%

**Reporting Protocol and Summary-Sunflower**

Subject	P4P Metric	Measurement Period	Measures Achieved During Reporting Period													
			Jan		Feb		Mar		Apr		May		Jun		Jul	
			Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Claims Processing-	- 100% of clean claims are processed within 20 days	Monthly w/refresh	184435	99.847%	324946	98.757%	375424	98%	414508	97.959%	407742	96.955%	379320	97.723%	404306	97.423%
Claims Processing-	- 99% of all non-clean claims are processed within 45 days	Monthly w/refresh	5795	100.000%	24501	99.809%	21970	91%	12892	86.721%	15461	94.800%	14658	96.829%	12051	93.826%
Claims Processing-	- 100% of all claims are processed within 60 days	Monthly w/refresh	64611	99.989%	236097	100.000%	281968	100%	297541	99.303%	276479	99.468%	281676	99.835%	293169	99.559%

**Reporting Protocol and Summary- United Health Community Plan**

Subject	P4P Metric	Measurement Period	Measures Achieved During Reporting Period													
			Jan		Feb		Mar		Apr		May		Jun		Jul	
			Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Claims Processing	- 100% of clean claims are processed within 20 days	Monthly w/refresh	330,461	92.258%	243,951	96.389%	315,844	91.870%	319,201	92.007%	354,002	99.234%	325,313	99.860%	313,315	99.639%
Claims Processing	- 99% of all non-clean claims are processed within 45 days	Monthly w/refresh	16,857	99.095%	18,234	100.000%	16,882	99.020%	16,641	99.083%	14,119	96.494%	17,553	99.966%	11,210	100.000%
Claims Processing	- 100% of all claims are processed within 60 days	Monthly w/refresh	375,060	99.962%	276,106	100.000%	360,694	99.959%	363,584	99.961%	369,714	99.555%	343,324	99.999%	325,659	100.000%