

HOUSE BILL No. 2752

By Committee on Appropriations

3-10

1 AN ACT concerning health care predetermination requests relating to
2 health insurance benefits coverage.

3

4 WHEREAS, The legislature hereby finds and declares that:

5 (1) Health plans have the ability today to provide a real-time
6 explanation of benefits (EOB), enabling patients and their physicians to
7 learn how a claim for services will be adjudicated at the point of care,
8 including information on if the service is covered, the amount to be paid to
9 the physician and the patient's financial responsibility for copayments,
10 coinsurance and any remaining deductible obligation;

11 (2) real-time EOBs have the potential to significantly reduce health
12 care costs by making the true cost of health care services transparent to
13 patients and their physicians at the time treatment decisions are being
14 made and by reducing the costs of collections which accrue when paper
15 EOBs are not received until weeks or months after the services are
16 provided; and

17 (3) real-time EOBs also have the potential to eliminate the financial
18 uncertainty that currently plagues the health care system and would
19 remove another layer of complexity and anxiety for patients at a time
20 when they should be focused on their health. This is particularly important
21 for patients for whom this financial exposure may be large, such as for the
22 increasing number of patients with high-deductible health plans, or for
23 those patients who purchase coverage on a health insurance exchange, for
24 whom relatively modest changes to patient income can affect eligibility
25 and enrollment status as they transition between medicaid, subsidized and
26 unsubsidized qualified health plans; and

27 WHEREAS, The people of the state of Kansas would all benefit if
28 health plans were required to provide real-time EOBs on request when a
29 physician submits an electronic claim predetermination request:

30 Now, therefore,

31

32 *Be it enacted by the Legislature of the State of Kansas:*

33 Section 1. (a) This section shall be known and may be cited as the
34 real-time explanation of health care benefits act.

35 (b) Health plans that receive an electronic health care
36 predetermination request consistent with the requirements set forth in

1 subsection (c) shall provide to the patient and the physician information on
2 the amounts of expected benefits coverage on the procedures specified in
3 the request that is accurate at the time of the health plan's response. In
4 addition, the information provided in a real-time response is binding on the
5 health plan, unless the patient successfully appeals a denial or other
6 adverse determination, or the health plan proves that the physician or
7 patient committed fraud. This section shall not prohibit a health plan from
8 seeking indemnification or contribution from an employer or other health
9 plan sponsor if the patient is retroactively disenrolled.

10 (c) The amounts for the referenced services in subsection (b) shall
11 include:

12 (1) The amount the patient will be expected to pay, clearly identifying
13 any deductible amount, coinsurance and copayment;

14 (2) the amount the physician will be paid;

15 (3) whether any service will be denied;

16 (4) whether any payments will be reduced, but not to \$0, or increased
17 from the agreed fee schedule amounts, and if so, the health care policy that
18 identifies why the payments will be reduced or increased; and

19 (5) whether any of the referenced services are bundled with other
20 services, and if so, the health care policy that identifies why the referenced
21 services are bundled with other services.

22 (d) This electronic request and response transaction shall be known as
23 the health care predetermination request and response. The health care
24 predetermination request and response shall be conducted in accordance
25 with the transactions and code sets standards promulgated pursuant to the
26 health insurance portability and accountability act of 1996 (HIPAA),
27 public law 104-191, and 45 code of federal regulations, parts 160 and 162
28 or later versions, specifically, the ASC X12 837 health care
29 predetermination: Professional transaction and any of its successors,
30 without regard to whether this transaction is mandated by HIPAA. It shall
31 also comply with any operating rules that may be adopted with respect to
32 this transaction or any of its successors, without regard to whether these
33 operating rules are mandated by HIPAA.

34 (e) The health plan's response to the health care predetermination
35 request shall be returned using the same transmission method as that of the
36 submission. This includes a real-time response for a real-time request.

37 (f) For purposes of this section: (1) "Health plan" shall have the same
38 meaning as that term is defined in 45 C.F.R. § 160.103; and (2)
39 "physician" means a person licensed to practice medicine and surgery.

40 (g) The commissioner of insurance shall adopt rules and regulations
41 necessary to carry out the provisions of this section.

42 Sec. 2. This act shall take effect and be in force from and after
43 January 1, 2015, and its publication in the statute book.