

Human Services  
Area Agency on Aging

February 10, 2017

Chairperson Vicki Schmidt  
Public Health and Welfare Committee  
Kansas Legislature  
Topeka, KS

RE: Support of Targeted Case Management for HCBS waiver populations- SB 153

Good afternoon, Chairperson Schmidt and members of the Committee,

My name is Dan Goodman, Director of the Johnson County Area Agency on Aging (AAA). We are charged by the Older Americans Act to serve as the public advocate for the development and enhancement of comprehensive and coordinated community-based services.

Our AAA serves as the "single point of entry" for aging services in Johnson County. We provide early navigation, information and guidance to those looking for long term care options. Our approach in assisting people is effective primarily because we provide multiple programs. We can provide these service options based primarily on what the individual's functional and financial needs.

Prior to implementation of the state KanCare program, seniors who were eligible for Medicaid received Targeted Case Management (TCM). This was a service allowing a care manager to provide ongoing navigation and troubleshooting of the HCBS services. With TCM seniors were given the help they needed to most effectively utilize the services and remain in their homes.

In January 2013, Targeted Case Management, was eliminated with the implementation of KanCare and then replaced with Care Coordination. In my opinion Care Coordination is not enough for many of the seniors we serve and assess in the community. There is still a need for Targeted Case Management particularly for seniors as their health gradually declines and needs slowly grow. It is also our experience that those providing Care Coordination seldom provide ongoing management or navigation to other supports.

It does an individual little good to have qualified for a program, have a plan of care developed and have providers assigned if the services do not work well for the senior in addressing their needs. Targeted Care Managers provide boots in the local communities to address those presenting issues that come up for seniors that keep their services working well for them and prevent the need for more expensive, less desirable service intervention.

Senate Public Health and Welfare

Date 2/10/17

Attachment 28.1

Targeted Case Management and KanCare Care Coordination are complementary services and would better address the on-going needs of individuals served by the HCBS waivers. TCM addresses the day-to-day living challenges of the individual while Care Coordination integrates the overarching health care practices for the individual. Our belief is that local community-based organizations can best meet those on-going needs of its residents, based on a comprehensive knowledge of the people, the community and array of service resources available to local residents.

SB 153 would require the inclusion of Targeted Case Management as an available service for all waiver populations as part of the upcoming KanCare RFP.

Thank you for this opportunity, please support SB 153.

Sincerely,

Dan Goodman  
Director  
Johnson County Area Agency on Aging PSA 11

*The mission of the Johnson County Area Agency on Aging is to advocate for and assist older adults in maintaining their independence and dignity through community-based services.*