Session of 2020

SENATE BILL No. 402

By Committee on Financial Institutions and Insurance

2-11

1 AN ACT concerning insurance; relating to producer licensing 2 requirements; agent conduct; pertaining to fees; renewal dates; 3 suspension, revocation or denial of licensure; licensure renewal; 4 amending K.S.A. 2019 Supp. 40-4902, 40-4903, 40-4905, 40-4909, 40-5 4912, 40-4915, 40-5505 and 40-5512 and repealing the existing 6 sections. 7

8 Be it enacted by the Legislature of the State of Kansas:

9 Section 1. K.S.A. 2019 Supp. 40-4902 is hereby amended to read as 10 follows: 40-4902. As used in this act:

11 (a) "Approved subject" or "approved course" means any educational 12 presentation involving insurance fundamentals, insurance law, insurance 13 policies and coverage, insurance needs, insurance risk management, 14 insurance agency management or other areas, which is offered in a class, 15 seminar, computer based training, interactive internet training or other similar form of instruction, and which that has been approved by the 16 commissioner under this act as expanding skills and knowledge obtained 17 18 prior to initial licensure under this act or developing new and relevant 19 skills and knowledge in preparation for such licensure.

(b) "Biennial due date" means the-date *last day* of *the* birth *month* of any licensed insurance agent who is required to complete C.E.C.'s and report the completion of such C.E.C.'s to the commissioner pursuant to this act, except that such due date shall not be earlier than two years from the date of the insurance agent's initial licensure under this act. The biennial due date for a registered business entity shall be the *last day of the month of the* date of initial licensure under this act.

27 (c) "Biennium" means the period starting with the insurance agent's 28 biennial due date in 2001 and each two-year period thereafter for any 29 insurance agent who was born in an odd-numbered year. For any insurance 30 agent who was born in an even-numbered year, the term shall mean the 31 period starting with the insurance agent's biennial due date in 2002 and 32 each two-year period thereafter. The biennium for a registered business 33 entity shall be the two-year period following such business entity's initial 34 licensure or renewal of such license.

(d) "Broker" means any individual who acts or aids in any manner in
 negotiating contracts of insurance, or in placing risks or in soliciting or

effecting contracts of insurance as an agent for an insured other than such 1 2 individual and not as an agent of an insurance company or any other type of insurance carrier. The term "broker"-shall does not include: A person 3 4 working as an officer for an insurance carrier, or in a clerical, 5 administrative or service capacity for an insurance carrier, licensed agent 6 or broker, provided that such person does not solicit contracts of insurance-The term "broker" shall not include; or an attorney-at-law in the 7 8 performance of such attorney's duties, an insured who places or negotiates the placement of such insured's own insurance, or any employee of an 9 insured engaged in placing or negotiating for placement of insurance for 10 such employee's employer. 11

(e) "Business entity" means any corporation, association, partnership,
 limited liability company, limited liability partnership or other legal entity.

14 (f) "C.E.C." means continuing education credit containing at least 50 15 minutes of instruction in each clock hour. The term C.E.C. also includes 16 any value, expressed in a whole number of units, assigned by the 17 commissioner to an approved subject.

(g) "Commissioner" means the commissioner of insurance as defined
 in K.S.A. 40-102, and amendments thereto. The term "commissioner
 shall" also include includes any authorized representative or designee of
 the commissioner.

(h) "Department" means the insurance department established byK.S.A. 40-102, and amendments thereto.

(i) "Home state" means the District of Columbia and any state or
territory of the United States in which an insurance agent maintains such
agent's principal place of residence or principal place of business and is
licensed to act as an insurance agent.

(j) "Inactive agent" means any licensed agent who presents evidence
satisfactory to the commissioner-which *that* demonstrates that such agent
will not do any act toward transacting the business of insurance for not less
than two but not more than four years from the date such evidence is
received by the commissioner.

33 (k) "Insurance agent" and "agent" means any person required to be 34 licensed under the provisions of chapter 40 of the Kansas Statutes Annotated, and amendments thereto, to sell, solicit or negotiate insurance. 35 36 For the purposes of this act, whenever the terms "agent" or "broker" 37 appear in chapter 40 of the Kansas Statutes Annotated, and amendments 38 thereto, each term-shall mean means insurance agent unless the context 39 requires otherwise. "Insurance agent" also includes the terms "insurance 40 producer" or "producer."

(1) "Insurance" means any of the lines of authority specified in
subsection (a) of K.S.A. 2019 Supp. 40-4903(a), and amendments thereto.
(m) "Insurance producer" or "producer" means any person licensed

under the laws of another state to sell, solicit, or negotiate insurance. For the purposes of this act, the terms "insurance agent" and "agent"-shall include an "insurance producer" or "producer" when the context so requires. In the context of a producer database maintained by this state, another state or the NAIC, the term "producer-shall-include" includes "agent".

(n) "Insurer" and "insurance company" shall have the meaningascribed to the term means the same as "insurance company" as defined
by K.S.A. 40-222c, and amendments thereto.

10 (o) "License" means a document issued by this state's insurance *the* 11 commissioner authorizing a person to act as an insurance agent for the 12 lines of authority specified in such document.

13 (p) "Limited line credit insurance" includes credit life, credit property, credit unemployment, 14 disability. credit involuntary unemployment, mortgage life, mortgage guaranty, mortgage disability, 15 16 automobile dealer gap insurance and any other form of insurance offered 17 in connection with an extension of credit that is limited to partially or wholly extinguishing that credit obligation that the 18 insurance 19 commissioner determines should be designated a form of limited line 20 credit insurance.

(q) "Limited line credit insurance agent" means a person who sells,
 solicits or negotiates one or more forms of limited line credit insurance
 coverage to individuals through a master, corporate, group or individual
 policy.

25 (r) "NAIC" means the national association of insurance 26 commissioners.

(s) "Negotiate" means the act of conferring directly with or offering
advice directly to any purchaser or prospective purchaser of a particular
contract of insurance concerning any of the substantive benefits, terms or
conditions of such contract, provided that the person engaged in such act
either sells insurance or obtains insurance from insurers for purchasers.

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(t) "Person" means an individual or a business entity.

(u) "Sell" means to exchange a contract of insurance by any means,for money or its equivalent, on behalf of an insurance company.

(v) "Solicit"-shall-include includes any attempt to sell insurance or
 asking or urging a person to apply for any particular kind of insurance
 from any particular insurance company.

Sec. 2. K.S.A. 2019 Supp. 40-4903 is hereby amended to read as follows: 40-4903. (a) Unless denied licensure pursuant to K.S.A. 2019 Supp. 40-4909, and amendments thereto, any person who meets the requirements of K.S.A. 2019 Supp. 40-4905, and amendments thereto, shall be issued an insurance agent license. An insurance agent may receive qualifications for a license in one or more of the following lines of 1 authority:

(1) Life—: Insurance coverage on human lives including benefits of
 endowment and annuities, and may include benefits in the event of death
 or dismemberment by accident and benefits for disability income.

5 (2) Accident and health or sickness——: Insurance coverage for 6 sickness, bodily injury or accidental death and may include benefits for 7 disability income.

8 (3) Property—: Insurance coverage for the direct or consequential
 9 loss or damage to property of every kind.

(4) Casualty—: Insurance coverage against legal liability, including
 that for death, injury or disability or damage to real or personal property.

(6) Personal lines—: Property and casualty insurance coverage sold
 primarily to an individual or family for noncommercial purposes.

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(7) Credit—: Limited line credit insurance.

(8) Crop insurance —: Limited line insurance for damage to crops
from unfavorable weather conditions, fire, lightning, flood, hail, insect
infestation, disease or other yield-reducing conditions or any other peril
subsidized by the federal crop insurance corporation, including multi-peril
crop insurance.

(9) Title insurance —: Limited line insurance that insures titles to
 property against loss by reason of defective titles or encumbrances.

26 (10) Travel insurance —: Limited line insurance for personal risks
27 incidental to planned travel, including, but not limited to:
28 (A) Interruption or cancellation of trip or event;

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(B) loss of baggage or personal effects;

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(C) damages to accommodations or rental vehicles; or

(D) sickness, accident, disability or death occurring during travel.
 Travel insurance does not include major medical plans, which that provide
 comprehensive medical protection for travelers with trips lasting six
 months or longer, for example, persons working overseas including
 military personnel deployed overseas.

(11) Pre-need funeral insurance——: Limited line insurance that
allows for the purchase of a life insurance or annuity contract by or on
behalf of the insured solely to fund a pre-need contract or arrangement
with a funeral home for specific services.

40 (12) Bail bond insurance----: Limited line insurance that provides
41 surety for a monetary guarantee that an individual released from jail will
42 be present in court at an appointed time.

43 (13) Self-service storage unit insurance——: Limited line insurance

1 relating to the rental of self-service storage units, including:

2 (A) Personal effects insurance that provides coverage to renters of
3 storage units at the same facility for the loss of, or damage to, personal
4 effects that occurs at the same facility during the rental period; and

5 (B) any other coverage that the commissioner may approve as 6 meaningful and appropriate in connection with the rental of storage units. 7 Such insurance may only be issued in accordance with section 1, and 8 amendments thereto.

9 (14) Any other line of insurance permitted under the provisions of 10 chapter 40 of the Kansas Statutes Annotated, and amendments thereto, and 11 any rules and regulations promulgated thereunder.

(b) Unless suspended, revoked or refused renewal pursuant to K.S.A.
2019 Supp. 40-4909, and amendments thereto, an insurance agent license
shall remain in effect as long as:

15 (1) Education requirements for resident individual agents are met by 16 such insurance agent's biennial due date;

17 (2) such insurance agent pays a biennial renewal application fee of 18 \$4; and

(3) such insurance agent submits an application for renewal on a
 form prescribed by the commissioner.

21 (c) On and after the effective date of this act: (1) Each licensed 22 insurance agent who is an individual and holds a property or casualty-23 qualification, or both, or a personal lines qualification shall biennially obtain a minimum of 12 24 C.E.C.s in courses certified as property and 24 25 easualty which shall that include at least-one hour three hours of instruction in insurance ethics-which that also may include regulatory 26 compliance. No more than-three six of the required C.E.C.s shall be in 27 28 insurance agency management.

(2) Each licensed insurance agent who is an individual and holds a
life, accident and health, or variable contracts qualification, or anycombination thereof, shall biennially complete 12 C.E.C.s in coursescertified as life, accident and health, or variable contracts which shallinclude at least one hour of instruction in insurance ethics which also may
include regulatory compliance. No more than three of the required C.E.C.s
shall be in insurance agency management.

36 (3)—Each licensed insurance agent who is an individual and holds only
 37 a crop qualification shall biennially obtain a minimum of two C.E.C.s in
 38 courses certified as crop C.E.C.s under the property and casualty category.

43 (5)(4) Each licensed insurance agent who is an individual and holds a

1 life insurance license solely for the purpose of selling pre-need funeral 2 insurance or annuity products shall file a report on or before such agent's 3 biennial due date affirming that such agent transacted no other insurance 4 business during the period covered by the report. Upon request of the 5 commissioner, an agent shall provide certification from an officer of each 6 insurance company-which that has appointed such agent that the agent 7 transacted no other insurance business during the period covered by the 8 report. Agents who have offered to sell or sold only pre-need funeral 9 insurance are exempt from the requirement to obtain C.E.C.s.

10 (6)(5) Each licensed insurance agent who is an individual and holds 11 only a bail bond qualification is exempt from the requirement to obtain 12 C.E.C.s.

13 (d) On and after the effective date of this act, each individualinsurance agent who holds a license with both a property or casualty-14 qualification, or both, and a life, accident and health or variable contracts 15 16 gualification, or any combination thereof, and who earns C.E.C.s from-17 courses certified by the commissioner as qualifying for credit in any class, may apply, at such insurance agent's option, such C.E.C.s toward either the 18 19 property or easualty continuing education requirement or to the life, accident and health or variable contracts continuing education 20 21 requirement. However, no C.E.C. shall be applied to satisfy both the-22 biennial property or easualty requirement, or both, and the biennial 23 requirement for life, accident and health or variable contracts, or any-24 combination thereof.

(c)—An instructor of an approved subject shall be entitled to the same
 C.E.C. as a student completing the study.

(f)(e) (1) An individual insurance agent who has been licensed for 27 28 more than one year, on or before such insurance agent's biennial due date, 29 shall file a report with the commissioner certifying that such insurance agent has met the continuing education requirements for the previous 30 31 biennium ending on such insurance agent's biennial due date. Each 32 individual insurance agent shall maintain a record of all courses attended 33 together with a certificate of attendance for the remainder of the biennium 34 in which the courses were attended and the entire next succeeding 35 biennium.

36 (2) If the required report showing proof of continuing education 37 completion is not received by the commissioner by the individual 38 insurance agent's biennial due date, such individual insurance agent's 39 qualification and each and every corresponding license shall be suspended automatically for a period of 90 calendar days or until such time as the 40 producer satisfactorily demonstrates completion of the continuing 41 education requirement whichever is sooner. In addition the commissioner 42 43 shall assess a penalty of \$100 for each license suspended. If such insurance

1 agent fails to furnish to the commissioner the required proof of continuing 2 education completion and the monetary penalty within 90 calendar days of such insurance agent's biennial due date, such individual insurance agent's 3 4 qualification and each and every corresponding license shall expire on 5 such insurance agent's biennial due date. If after more than three but less 6 than 12 months from the date the license expired, the insurance agent 7 wants to reinstate such insurance agent's license, such individual shall 8 provide the required proof of continuing education completion and pay a reinstatement fee in the amount of \$100 for each license suspended. If 9 10 after more than 12 months from the date an insurance agent's license has expired, such insurance agent wants to reinstate such insurance agent's 11 license, such individual shall apply for an insurance agent's license, 12 13 provide the required proof of continuing education completion and pay a reinstatement fee in the amount of \$100 for each license suspended. Upon 14 receipt of a written application from such insurance agent claiming 15 16 extreme hardship, the commissioner may waive any penalty imposed 17 under this subsection

(3) On and after the effective date of this act, any applicant for an
individual insurance agent's license who previously held a license-which *that* expires on or after June 30, 2001, because of failure to meet
continuing education requirements and who seeks to be relicensed shall
provide evidence that appropriate C.E.C.s have been completed for the
prior biennium.

(4) Upon receipt of a written application from an individual insurance
agent, the commissioner, in cases involving medical hardship or military
service, may extend the time within which to fulfill the minimum
continuing educational requirements for a period of not to exceed 180
days.

(5) This section shall not apply to any inactive insurance agent during the period of such inactivity. For the purposes of this paragraph, "inactive period" or "period of inactivity" shall mean means a continuous period of time of not less than two years and not more than four years starting from the date inactive status is granted by the commissioner. Before returning to active status, such inactive insurance agent shall:

(A) File a report with the commissioner certifying that such agent hasmet the continuing education requirement; and

(B) pay the renewal fee. If the required proof of continuing education
completion and the renewal fee is not furnished at the end of the inactive
period, such individual insurance agent's qualification and each and every
corresponding license shall expire at the end of the period of inactivity. For
issuance of a new license, the individual shall apply for a license and pass
the required examination.

43 (6) Any individual who allows such individual's insurance agent

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license in this state and all other states in which such individual is licensed as an insurance agent to expire for a period of four or more consecutive years, shall apply for a new insurance agent license and pass the required examination. (g)(f) (1) Each course, program of study, or subject shall be submitted to and certified by the commissioner in order to qualify for purposes of continuing education.

8 (2) Each request for certification of any course, program of study or 9 subject shall contain the following information:

(A) The name of the provider or provider organization;

(B) the title of such course, program of study or subject;

(C) the date the course, program of study or subject will be offered;

13 (D) the location where the course, program of study or subject will be 14 offered;

15 (E) an outline of each course, program of study or subject including a 16 schedule of times when such material will be presented;

(F) the names and qualifications of instructors;

(G) the number of C.E.C.s requested;

(H) a nonrefundable C.E.C. qualification fee in the amount of \$50 per
 course, program of study or subject or \$250 per year for all courses,
 programs of study or subjects submitted by a specific provider or provider
 organization; and

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(I) a nonrefundable annual provider fee of \$100.

(3) Upon receipt of such information, the commissioner shall grant or deny certification of any submitted course, program of study or subject as an approved subject, program of study or course and indicate the number of C.E.C.s that will be recognized for each approved course, program of study or subject. Each approved course, program of study or subject shall be assigned by the commissioner to one or both of the following classes:

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(A) Property and casualty; or

31 (B) life insurance, including annuity and variable contracts, and 32 accident and health insurance.

33 (4) Each course, program of study or subject shall have a value of at34 least one C.E.C.

35 (5) (A) Each provider seeking approval of a course, program of study 36 or subject for continuing education credit shall issue or cause to be issued 37 to each person who attends a course, program of study or subject offered 38 by such provider a certificate of attendance. The certificate shall be signed 39 by either the instructor who presents the course, program of study or course or such provider's authorized representative. Each provider shall 40 41 maintain a list of all individuals who attend courses offered by such 42 provider for continuing education credit for the remainder of the biennium 43 in which the courses are offered and the entire next succeeding biennium.

(B) The commissioner shall accept, without substantive review, any course, program of study or subject submitted by a provider which that has been approved by the insurance supervisory authority of any other state or territory accredited by the NAIC. The commissioner may disapprove any individual instructor or provider who has been the subject of disciplinary proceedings or who has otherwise failed to comply with any other state's or territory's laws or regulations.

8 (6) The commissioner may grant or approve any specific course, 9 program of study or course that has appropriate merit, such as any course, 10 programs of study or course with broad national or regional recognition, 11 without receiving any request for certification. The fee prescribed by 12 subsection (g) (f)(2) shall not apply to any approval granted pursuant to 13 this provision.

(7) The C.E.C. value assigned to any course, program of study or 14 subject, other than a correspondence course, computer based training, 15 16 interactive internet study training or other course pursued by independent 17 study, shall in no way be contingent upon passage or satisfactory 18 completion of any examination given in connection with such course, 19 program of study or subject. The commissioner shall establish, by rules 20 and regulations criteria for determining acceptability of any method used 21 for verification of the completion of each stage of any computer based or 22 interactive internet study training. Completion of any computer based 23 training or interactive internet study training shall be verified in 24 accordance with a method approved by the commissioner.

(h)(g) Upon request, the commissioner shall provide a list of all approved continuing education courses currently available to the public.

27 (i)(h) An individual insurance agent who independently studies an 28 insurance course, program of study or subject-which *that* is not an agent's 29 examination approved by the commissioner and who passes an 30 independently monitored examination, shall receive credit for the C.E.C.s 31 assigned by the commissioner as recognition for the approved subject. No 32 other credit shall be given for independent study.

33 (j)(*i*) Any licensed individual insurance agent who is unable to 34 comply with license renewal procedures due to military service or some 35 other extenuating circumstances may request a waiver of those procedures 36 from the commissioner. Such agent may also request from the 37 commissioner a waiver of any examination requirement or any other fine 38 or sanction imposed for failure to comply with renewal procedures.

Sec. 3. K.S.A. 2019 Supp. 40-4905 is hereby amended to read as follows: 40-4905. (a) Subject to the provisions of K.S.A. 2019 Supp. 40-4904, and amendments thereto, it shall be unlawful for any person to sell, solicit or negotiate any insurance within this state unless such person has been issued a license as an insurance agent in accordance with this act.

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1 (b) Any person applying for a resident insurance agent license shall 2 make application on a form prescribed by the commissioner. The applicant 3 shall declare under penalty of perjury that the statements made in the 4 application are true, correct and complete to the best of the applicant's 5 knowledge and belief. Before approving the application, the commissioner 6 shall determine that the applicant:

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(1) Is at least 18 years of age;

8 (2) has not committed any act that is grounds for denial pursuant to 9 this section or suspension or revocation pursuant to K.S.A. 2019 Supp. 40-10 4909, and amendments thereto;

(3) has paid a nonrefundable fee in the amount of \$30; and

(4) has successfully passed the examination for each line of authorityfor which the applicant has applied.

(c) If the applicant is a business entity, then, *in addition to those determinations required by subsection (a)*, the commissioner shall-make
the following additional determinations in addition to those required by
subsection (a):

(1)— also determine the name and address of a licensed agent who
 shall be responsible for the business entity's compliance with the insurance
 laws of this state and the rules and regulations promulgated thereunder;

(2) that each officer, director, partner and employee of the business
 entity who acts as an insurance agent is licensed as an insurance agent;

(3) that the business entity has disclosed to the department all of its
 officers, directors and partners whether or not such officers, directors,
 partners and employees are licensed as insurance agents; and

(4) that the business entity has disclosed to the department each
 officer, director, partner and employee who is licensed as an insurance agent.

29 (d) Any business entity which acts as an insurance agent and holds a
 30 direct agency appointment from an insurance company shall be required to
 31 obtain an insurance agent license.

35 (f)(e) Each insurer that sells, solicits or negotiates any form of limited 36 line credit insurance shall provide a program of instruction that may be 37 approved by the commissioner to each individual employed by or acting 38 on behalf of such insurer to sell, solicit or negotiate limited line credit 39 insurance.

40 (g) (1) Each licensed insurance agent shall notify the commissioner of
 41 any officer, director, partner or employee of such insurance agent who:
 42 (A) Is licensed as an individual insurance agent; and

43 (B) was not disclosed in such insurance agent's application for a-

1 license or any renewal thereof.

2 (2) Each licensed insurance agent shall notify the commissioner of
 3 any of its officers, directors, partners or employees who:

4 (A) Have terminated such relationship as an officer, director, partner 5 or employee of such insurance agent; and

6 (B) has been previously disclosed in such insurance agent's – 7 application for a license or any renewal thereof.

8 (3) Each licensed insurance agent shall notify the commissioner-9 within 30 working days of occurrence of any event required to be reported 10 under paragraphs (1) or (2) of this subsection. Failure to provide the 11 commissioner with the information required by this subsection shall-12 subject the licensee to a monetary penalty of \$10 per day for each working 13 day the required information is late subject to a maximum of \$50 per-14 person per licensing year.

15 (f) (1) Each person or entity licensed in this state as an insurance 16 agent shall report the following to the commissioner within 30 days of 17 occurrence:

(A) Each disciplinary action on the agent's license or licenses by the
insurance regulatory agency of any other state or territory of the United
States;

(B) each disciplinary action on an occupational license held by the
 licensee, other than an insurance agent's license, by the appropriate
 regulatory authority of this or any other jurisdiction;

24 (C) each judgment or injunction entered against the licensee on the 25 basis of conduct involving fraud, deceit or misrepresentation, or a 26 violation of any insurance law;

(D) all details of any conviction of a misdemeanor or felony. The
details shall include the name of the arresting agency, the location and
date of the arrest, the nature of the charge or charges, the court in which
the case was tried and the disposition rendered by the court. Minor traffic
violations may be omitted;

32 (*E*) each change in name. If the change of name is effected by court 33 order, a copy of the court order shall be furnished to the commissioner;

34 *(F)* each change in residence or mailing address, email address or 35 telephone number;

36 (*G*) each change in the name or address of the agency with which the 37 agent is associated; and

(H) each termination of a business relationship with an insurer if the
 termination is for cause, including the reason for the termination of the
 business relationship with such insurer.

41 (2) Each person or entity licensed in this state as an insurance agent
42 shall provide to the commissioner, upon request, a current listing of
43 company affiliations and affiliated insurance agents.

1 (3) Each business entity licensed in this state as an insurance agent 2 shall report each change in legal or mailing address, email address and 3 telephone number to the commissioner within 30 days of occurrence.

4 (4) Each business entity licensed in this state as an insurance agent 5 shall report each change in the name and address of the licensed agent 6 who shall be responsible for the business entity's compliance with the 7 insurance laws of this state to the commissioner within 30 days of 8 occurrence.

9 (h)(g) Any applicant whose application for a license is denied shall be 10 given an opportunity for a hearing in accordance with the provisions of the 11 Kansas administrative procedure act.

(i)(h) (1) The commissioner may require a person applying for a 12 resident insurance agent license to be fingerprinted and submit to a state 13 and national criminal history record check. The fingerprints shall be used 14 to identify the applicant and to determine whether the applicant has a 15 16 record of criminal arrests and convictions in this state or other 17 jurisdictions. The commissioner is authorized to submit the fingerprints to the Kansas bureau of investigation and the federal bureau of investigation 18 19 for a state and national criminal history record check. Local and state law 20 enforcement officers and agencies shall assist the commissioner in the 21 taking and processing of fingerprints of applicants and shall release all 22 records of an applicant's arrests and convictions to the commissioner.

23 (2) The commissioner may conduct, or have a third party conduct, a
24 background check on a person applying for a resident insurance agent
25 license.

26 (3) Whenever the commissioner requires fingerprinting, a
27 background check, or both, any associated costs shall be paid by the
28 applicant.

(4) The commissioner may use the information obtained from a background check, fingerprinting and the applicant's criminal history only for purposes of verifying the identification of any applicant and in the official determination of the fitness of the applicant to be issued a license as an insurance agent in accordance with this act.

(5) A person applying for a resident insurance agent license who has been fingerprinted and has submitted to a state and national criminal history record check within the past 12 months in connection with the successful issuance or renewal of any other state-issued license may submit proof of such good standing to the commissioner in lieu of submitting to the fingerprinting and criminal history record checks described in subsections-(i)(h)(1) and-(i)(h)(2).

41 Sec. 4. K.S.A. 2019 Supp. 40-4909 is hereby amended to read as 42 follows: 40-4909. (a) The commissioner may deny, suspend, revoke or 43 refuse renewal of any license issued under this act if the commissioner 1 finds that the applicant or license holder has:

2 (1) Provided incorrect, misleading, incomplete or untrue information 3 in the license application.

(2) Violated:

5 (A) Any provision of chapter 40 of the Kansas Statutes Annotated, 6 and amendments thereto, or anyrule *rules* and regulation *regulations* 7 promulgated thereunder;

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(B) any subpoena or order of the commissioner;

(C) any insurance law or regulation of another state; or

10 (D) any subpoena or order issued by the regulatory official for 11 insurance in another state.

(3) Obtained or attempted to obtain a license under this act throughmisrepresentation or fraud.

14 (4) Improperly withheld, misappropriated or converted any moneys15 or properties received in the course of doing insurance business.

(5) Intentionally misrepresented the provisions, terms and conditionsof an actual or proposed insurance contract or application for insurance.

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(6) Been convicted of a misdemeanor or felony.

19 (7) Admitted to or been found to have committed any insurance 20 unfair trade practice or fraud in violation of K.S.A. 40-2404, and 21 amendments thereto.

(8) Used any fraudulent, coercive, or dishonest practice, or
 demonstrated any incompetence, untrustworthiness or financial
 irresponsibility in the conduct of business in this state or elsewhere.

(9) Had an insurance agent license, or its equivalent, denied,
suspended or revoked in any-other state, district or territory.

(10) Forged another person's name to an application for insurance orto any document related to an insurance transaction.

(11) Improperly used notes or any other reference material tocomplete an examination for an insurance license issued under this act.

(12) Knowingly accepted insurance business from an individual whois not licensed.

(13) Failed to comply with any administrative or court orderimposing a child support obligation upon the applicant or license holder.

(14) Failed to pay any state income tax or comply with any
 administrative or court order directing payment of state income tax.

(15) Rebated the whole or any part of any insurance premium or
offered in connection with the presentation of any contract of insurance
any other inducement not contained in the contract of insurance.

40 (16) Made any misleading representation or incomplete comparison
41 of policies to any person for the purposes of inducing or tending to induce
42 such person to lapse, forfeit or surrender such person's insurance then in
43 force.

1 (17) Failed to respond to an inquiry from the commissioner within 15 2 business days.

3 (b) In addition, the commissioner may *deny*, suspend, revoke or 4 refuse renewal of any license issued under this act if the commissioner 5 finds that the interests of the insurer or the insurable interests of the public 6 are not properly served under such license.

7 (c) (1) In determining whether to grant or renew a license, the 8 commissioner shall consider the:

9 (A) Applicant's age at the time of the conduct;

10 (B) recency of the conduct;

11 *(C)* reliability of the information concerning the conduct;

12 (D) seriousness of the conduct;

13 *(E) factors underlying the conduct;*

14 *(F)* cumulative effect of the conduct or information;

15 *(G) evidence of rehabilitation;*

16 *(H)* applicant's social contributions since the conduct;

17 *(I)* applicant's candor in the application process; and

18 (J) materiality of any omissions or misrepresentations.

(2) In determining whether to reinstate or grant to an applicant a
 license that has been revoked, the commissioner shall consider the:

21 (A) Present moral fitness of the applicant;

(B) demonstrated consciousness by the applicant of the wrongful
 conduct and disrepute that the conduct has brought to the insurance
 profession;

25 (*C*) extent of the applicant's rehabilitation;

26 (D) seriousness of the original conduct;

27 (E) applicant's conduct subsequent to discipline;

28 (F) amount of time that has elapsed since the original discipline;

29 (G) applicant's character, maturity and experience at the time of 30 revocation; and

31 *(H) applicant's present competence and skills in the insurance* 32 *industry.*

(d) Any action taken under this section-which *that* affects any license
 or imposes any administrative penalty shall be taken only after notice and
 an opportunity for a hearing conducted in accordance with the provisions
 of the Kansas administrative procedures act.

(d)(e) The license of any business entity may be suspended, revoked
 or refused renewal if the insurance commissioner finds that any violation
 committed by an individual licensee employed by or acting on behalf of
 such business entity was known by or should have been known by one or
 more of the partners, officers or managers acting on behalf of the business
 entity and:

43 (1) Such violation was not reported to the insurance commissioner by

1 such business entity; or

(2) such business entity failed to take any corrective action.

3 (e)(f) None of the following actions shall deprive the commissioner 4 of any jurisdiction or right to institute or proceed with any disciplinary 5 proceeding against such license, to render a decision suspending, revoking 6 or refusing to renew such license, or to establish and make a record of the 7 facts of any violation of law for any lawful purpose:

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(1) The imposition of an administrative penalty under this section;

9 (2) the lapse or suspension of any license issued under this act by 10 operation of law;

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(3) the licensee's failure to renew any license issued under this act; or

(4) the licensee's voluntary surrender of any license issued under this
act. No such disciplinary proceeding shall be instituted against any
licensee after the expiration of two years from the termination of the
license.

16 (f)(g) Whenever the commissioner imposes any administrative 17 penalty or denies, suspends, revokes or refuses renewal of any license 18 pursuant to subsection (a), any costs incurred as a result of conducting an 19 administrative hearing authorized under the provisions of this section shall 20 be assessed against the person who is the subject of the hearing or any 21 business entity represented by such person who is the party to the matters 22 giving rise to the hearing. As used in this subsection, "costs" shall include 23 witness fees, mileage allowances, any costs associated with the 24 reproduction of documents which become a part of the hearing record and 25 the expense of making a record of the hearing.

(h)(i) In lieu of taking any action under subsection (a), the
 commissioner may:

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(1) Censure the person; or

36 (2) issue an order imposing an administrative penalty up to a 37 maximum of \$500 for each violation but not to exceed \$2,500 for the same 38 violation occurring within any six consecutive calendar months from the 39 date of the original violation unless such person knew or should have 40 known that the violative act could give rise to disciplinary action under subsection (a). If such person knew or reasonably should have known the 41 42 violative act could give rise to any disciplinary proceeding authorized by 43 subsection (a), the commissioner may impose a penalty up to a maximum

of \$1,000 for each violation but not to exceed \$5,000 for the same
 violation occurring within any six consecutive calendar months from the
 date of the imposition of the original administrative penalty.

4 (*j*) (1) An applicant to whom a license has been denied after a 5 hearing shall not apply for a license again until after the expiration of a 6 period of one year from the date of the commissioner's order or such other 7 period of time as the commissioner may prescribe in the order.

8 (2) A licensee whose license was revoked shall not apply for a license 9 again until after the expiration of a period of five years from the date of 10 the commissioner's order or such other period of time as the commissioner 11 may prescribe in the order or revocation.

12 Sec. 5. K.S.A. 2019 Supp. 40-4912 is hereby amended to read as 13 follows: 40-4912. (a) Any company authorized to transact business in this 14 state may, upon determining that the insurance agent is of good business 15 reputation and, if an individual, has had experience in insurance or will 16 immediately receive a course of instruction in insurance and on the 17 policies and policy forms of such company, appoint such insurance agent 18 as the insurance agent of the company under the license in effect for the 19 insurance agent. The appointment shall be made on a form prescribed by 20 the commissioner. Such form shall be sent to the commissioner within 30 21 days of the date the company appoints such insurance agent. A 22 nonrefundable appointment or certification fee set forth in K.S.A. 40-252, 23 and amendments thereto, shall be paid in accordance with the billing 24 procedures established by the commissioner. Such procedures shall require 25 payment of the fees annually, based on the number of insurance agents appointed during the calendar year preceding the return. The certification 26 27 fees required by K.S.A. 40-252, and amendments thereto, shall be due for 28 all insurance agents appointed by the company during the preceding 29 calendar year, irrespective of the number of months the insurance agent 30 was appointed for that year. The certification fee shall not be returned for 31 any reason, and failure of the company to certify an insurance agent within 32 30 working days of such insurance agent's appointment shall subject the 33 company to a penalty of not more than \$25 per calendar day from the date 34 the appropriate return was required from the date of appointment to the 35 date proper certification is recorded by the insurance department.

36 (b) Certification of other than an individual insurance agent will-37 automatically include each licensed insurance agent who is an officer, 38 director, partner, employee or otherwise legally associated with the-39 corporation, association, partnership or other legal entity appointed by the 40 company. The required annual certification fee shall be paid for each-41 licensed insurance agent certified by the company and the prescribed-42 reporting form shall be returned at the same time the company files its tax 43 returns as required by K.S.A. 40-252, and amendments thereto.

1 (c)—With respect to insurance on growing crops, evidence satisfactory 2 to the commissioner that the insurance agent is qualified to transact 3 insurance in accordance with standards or procedures established by any 4 branch of the federal government shall be deemed to be the equivalent of 5 certification by a company.

(d)(c) Duly licensed insurance agents transacting business in accordance with the provisions of article 41 of chapter 40 of the Kansas Statutes Annotated, and amendments thereto, shall be deemed to be certified by a company for the kinds of insurance permitted under the license in effect for the insurance agent.

Sec. 6. K.S.A. 2019 Supp. 40-4915 is hereby amended to read as 11 12 follows: 40-4915. (a) Notwithstanding the provisions of K.S.A. 2019 Supp. 40-4903 and 40-4906, and amendments thereto, any person who is 13 currently licensed as an insurance agent on the day before the effective 14 date of this act and whose biennial due date occurred during the 24 15 16 calendar months immediately preceding the effective date of this act shall 17 be deemed to be licensed as an insurance agent under this act unless such 18 person's license has been suspended, revoked or refused renewal prior to 19 the effective date of this act.

(b) Any person licensed as an insurance agent under the provisions of
subsection (a) shall renew such license in accordance with the provisions
of this act on or before the first occurrence of such person's biennial due
date after the effective date of this act.

24 (c) If the required renewal application is not received by the 25 commissioner by the individual insurance agent's biennial due date, such individual insurance agent's qualification and each corresponding license 26 27 shall be suspended automatically for a period of 90 calendar days or until 28 such time as the agent satisfactorily submits a completed application. 29 whichever occurs first. In addition, the commissioner shall assess a penalty of \$100 for each license suspended. If such insurance agent fails 30 31 to furnish to the commissioner the required renewal application and the 32 monetary penalty within 90 calendar days of such insurance agent's 33 biennial due date, such individual insurance agent's qualification and 34 each corresponding license shall expire on such insurance agent's biennial 35 due date. If, after more than three but less than 12 months from the date 36 the license expired, the insurance agent desires to reinstate such insurance 37 agent's license, such individual shall provide the required renewal 38 application and pay a reinstatement fee in the amount of \$100 for each 39 license suspended. If, after more than 12 months from the date an insurance agent's license has expired, such insurance agent desires to 40 reinstate such insurance agent's license, such individual shall apply for an 41 insurance agent's license, provide the required proof of continuing 42 43 education completion and pay a reinstatement fee in the amount of \$100

1 for each license suspended. Upon receipt of a written application from

2 such insurance agent claiming extreme hardship, the commissioner may
3 waive any penalty imposed under this subsection.

4 Sec. 7. K.S.A. 2019 Supp. 40-5505 is hereby amended to read as 5 follows: 40-5505. (a) Before issuing a public adjuster license to an 6 applicant under-this *the public adjusters licensing* act, the commissioner 7 shall find that the applicant:

8 (1) Is eligible to designate this state as the applicant's home state or is 9 a nonresident who is not eligible for a license under K.S.A. 2019 Supp. 40-10 5508, and amendments thereto;

(2) has not committed any act that is a ground for denial, suspension
or revocation of a license as set forth in K.S.A. 2019 Supp. 40-5510, and
amendments thereto;

(3) is trustworthy, reliable and of good reputation, evidence of whichmay be determined by the commissioner;

(4) is financially responsible to exercise the rights and privileges
under the license and has provided proof of financial responsibility as
required in K.S.A. 2019 Supp. 40-5511, and amendments thereto;

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(5) has paid an application fee of \$100; and

(6) maintains an office in the home state with public access duringregular business hours or by reasonable appointment.

(b) In addition to satisfying the requirements of subsection (a), anapplicant shall:

24 25 (1) Be at least 18 years of age; and

(2) have successfully passed the public adjuster examination.

(c) The commissioner may require any documents reasonablynecessary to verify the information contained in the application.

(d) (1) The commissioner may require a person applying for a public
adjuster license to be fingerprinted and submit to a state and national
criminal history record check or to submit to a background check, or both.

31 (A) The fingerprints shall be used to identify the applicant and to 32 determine whether the applicant has a record of criminal history in this 33 state or another jurisdiction. The commissioner shall submit the 34 fingerprints to the Kansas bureau of investigation and the federal bureau 35 of investigation for a state and national criminal history record check. 36 Local and state law enforcement officers and agencies shall assist the 37 commissioner in the taking and processing of fingerprints of applicants 38 and shall release all records of an applicant's arrests and convictions to 39 the commissioner

40 *(B)* The commissioner may conduct or have a third-party conduct a 41 background check on a person applying for a public adjuster license.

42 (2) Whenever the commissioner requires fingerprinting or a 43 background check, or both, any associated costs shall be paid by the 1 *applicant*.

2 (3) The commissioner may use the information obtained from a 3 background check, fingerprinting and the applicant's criminal history only 4 for purposes of verifying the identity of the applicant and in the official 5 determination of the fitness of the applicant to be issued a license as a 6 public adjuster in accordance with the public adjusters licensing act.

7 Sec. 8. K.S.A. 2019 Supp. 40-5512 is hereby amended to read as8 follows: 40-5512. (a) As used in this section:

9 (1) "Biennial due date" means the *last day of the month of the* date of 10 birth of any public adjuster who is required to complete continuing 11 education credits and report the completion of the continuing education 12 credits to the commissioner, except that such due date shall not be earlier 13 than two years from the date of the public adjuster's initial licensure under 14 this act.

15 (2) "Biennium" means, for any public adjuster who was born in an 16 odd-numbered year, the two-year period starting with the public adjuster's 17 biennial due date in 2011 and each two-year period thereafter. For any 18 public adjuster who was born in an even-numbered year, such term means 19 the two-year period starting with the public adjuster's biennial due date in 2012 and each two-year period thereafter.

21 (b) An individual, who holds a public adjuster license and who is not 22 exempt under subsection (d), shall satisfactorily complete a minimum of 23 12 24 hours of continuing education courses, which shall include 11 hours 24 of property/casualty or general continuing education courses and one hour 25 that includes three hours of ethics, reported on a biennial basis in conjunction with the license renewal cycle. Only continuing education 26 27 courses approved by the commissioner shall be used to satisfy the 28 requirements of this subsection.

(c) Unless suspended, revoked or refused renewal pursuant to K.S.A.
2019 Supp. 40-5510, and amendments thereto, a public adjuster's license
shall remain in effect as long as the education requirements for a resident
public adjuster are met by such public adjuster's biennial due date.

(d) The continuing education requirements of this section shall not
apply to licensees holding nonresident public adjuster licenses who have
met the continuing education requirements of their home state and whose
home state gives credit to residents of this state on the same basis.

Sec. 9. K.S.A. 2019 Supp. 40-4902, 40-4903, 40-4905, 40-4909, 404912, 40-4915, 40-5505 and 40-5512 are hereby repealed.

Sec. 10. This act shall take effect and be in force from and after itspublication in the statute book.