


# KANSAS PAYMENT CENTER

The Kansas Payment Center (KPC) is the payment processing center for all Kansas child support and maintenance (spousal support) payments. The KPC does not establish or enforce support orders.

Payment records are available at [kspaycenter.com](http://kspaycenter.com).

## Payments can be made:

 Online [kspaycenter.com](http://kspaycenter.com) (includes Paypal)

 By check or money order mailed to:  
Kansas Payment Center: PO Box  
758599, Topeka, KS, 66675-8599  
(include court case number or social security number on payment)

 PayNearMe or MoneyGram

Go to the KPC website [kspaycenter.com](http://kspaycenter.com) for more information.

Payments are sent to the payee (person owed the support) by direct deposit or debit card. See payee options at [kspaycenter.com](http://kspaycenter.com)



# CONTACT INFORMATION



For information about CSS, visit: [dcf.ks.gov/services/css](http://dcf.ks.gov/services/css).



To download a CSS Enrollment Form, go to: [dcf.ks.gov/services/CSS/Documents/CSS%20Enrollment%20Form.pdf](http://dcf.ks.gov/services/CSS/Documents/CSS%20Enrollment%20Form.pdf).



More in depth information is available in the CSS Handbook: [dcf.ks.gov/services/CSS/Documents/CSS%205000.pdf](http://dcf.ks.gov/services/CSS/Documents/CSS%205000.pdf).



Any questions or to ask for an Enrollment Form, call CSS:

1-888-757-2445 | 7a.m.-6p.m, Monday through Friday except for state holidays.



For payment information, please call the Kansas Payment Center (KPC):

1-877-572-5722 | 8a.m.-5p.m, Monday through Friday except for state holidays or visit online at [kspaycenter.com](http://kspaycenter.com).

# CHILD SUPPORT SERVICES

## IV-D Guide



Title IV-D (pronounced *four-dee*) of the Social Security Act created the child support program and set the rules that all states' child support programs must follow. Child Support Services (CSS) helps any family who enrolls for services or needs to have a child support case open to receive benefits. IV-D services are provided at **no cost** to parents and non-parents who have a minor child or children in their household.

Kansas Department for Children and Families (DCF) administers IV-D services according to federal and state law.



# GENERAL INFORMATION

## The IV-D program does the following for a family:

- Makes sure a child has two legal parents.
- Assists with the legal process to start, change or end a support order.
- Collects child support from payor's (person ordered to pay) resources.

## The program cannot:

- Guarantee that a parent will be found.
- Guarantee that child support will be collected.
- Help with parenting time orders.

*All IV-D attorneys represent the State of Kansas and not any of the parties.*



# PARENTAGE

Parentage is the finding of who is legally responsible for a child. In Kansas, **two parties** are identified as a child's legal parents.

If a child does not have two parties identified as their legal parents, CSS will assist in establishing parentage.

# ESTABLISHING A SUPPORT ORDER

When there is not a court order for a parent to pay support and the child does not live in the same household as both parents, CSS will work to establish a support order.

Child support is a set monthly court ordered amount. It is paid by the parent the court orders to pay support. The amount of support to be paid is based on standardized guidelines. The **Kansas Guidelines and FAQs are available** at [kscourts.org/About-the-Courts/Programs/Child-Support-Guidelines](https://kscourts.org/About-the-Courts/Programs/Child-Support-Guidelines).

Medical support is also considered a form of child support. In the case of medical support, a parent provides health insurance coverage for their child(ren).

# ENFORCEMENT OF SUPPORT

An order for child support does not guarantee that child support will be paid by the payor each month. However, once there is an order of support in place, child support continues to be owed until it is paid in full.

CSS has a variety of ways to assist in collecting child support.

## Some of the most common ways are:

- Withholding of support by an employer;
- Payment of past due support through federal and state debt set off programs; and
- Collection of support when unemployment is received.

# MODIFICATION OF SUPPORT

A child support order can be changed when there is a reason to do so. In Kansas this is called modification.

## Some examples of a reason to change support are:

- The cost of childcare changes;
- Child changes age brackets;
- Child turns 18 or graduates from high school (emancipation);
- A parent goes to prison; or
- A parent starts receiving social security or other disability income.

The change process begins with a signed and completed **Domestic Relations Affidavit** from at least one parent, a motion to modify support and a child support worksheet with the proposed new amount. A hearing will be set. The change will not be made until a court order is filed with the new amount and the start date of the new amount.

