MINUTES

JOINT COMMITTEE ON INFORMATION TECHNOLOGY

February 16, 2012 Room 152-S—Statehouse

Members Present

Senator Mike Petersen, Chairperson
Representative Mike Burgess, Vice-chairperson
Senator Tom Holland
Senator Garrett Love
Senator Vicki Schmidt
Representative Terry Calloway
Representative Nile Dillmore
Representative Harold Lane

Staff Present

Aaron Klaassen, Kansas Legislative Research Department Amy Deckard, Kansas Legislative Research Department Jim Miller, Legislative Chief Information Technology Officer Sean Ostrow, Office of the Revisor of Statutes Gary Deeter, Committee Secretary

Conferee

Donna Shelite, Director of Vehicles, Division of Motor Vehicles, Kansas Department of Revenue

The Chairperson called the meeting to order at 7:17 a.m. and welcomed Jim Miller, Legislative Chief Information Technology Officer, who gave an update on the KLISS (Kansas Legislative Information System and Services) Project (<u>Attachment 1</u>). He noted the three sections of the document: a status summary of the progress of KLISS, a work-item log related to applications, and a work-item log related to technical details.

Mr. Miller commented on the various areas of progress dealing with daily problems encountered in implementing the system, such as integrating the mainframe-oriented IRC (International Roll Call) voting board into KLISS, or stabilizing the Scribe-Pilot SLIQ system. He also noted the password process will soon change from assigned passwords to self-service passwords while still meeting certain standards (*i.e.*, so many characters long with complex configuration).

Answering questions, Mr. Miller responded:

- The policy to migrate from Novell to Microsoft was made four years ago; and
- The password policy follows ITEC (Information Technology Executive Council) guidelines, except passwords will be changed every 90 days, or possibly every 180 days, rather than every 30 days due to the extended periods when the Legislature is not in Session.

Members were enthusiastic about the features provided by KLISS and urged further measures in notifying legislators about the training sessions. Terri Clark, Director of Technical Services, said scheduling training for legislators was an ongoing process.

Donna Shelite, Director of Vehicles, Division of Motor Vehicles, Kansas Department of Revenue (KDOR), reviewed the Division of Vehicles Modernization Project (<u>Attachment 2</u>). She said the \$40 million system, using vendor 3M Corporation, replaces three legacy IT systems. The project was divided into two phases: the Motor Vehicle Registration System used by county treasurers, and the Driver Record and Issuance Verification System used by the state motor vehicles offices. Based on an Iowa system, the project required extensive customization, resulting in coding glitches that caused delays in planned deliverables. The revised implementation date for Phase I is sometime in the spring of 2012. Ms. Shelite concluded by thanking the Legislature for making the new system possible through the \$4 fee on vehicle registration.

Ms. Shelite; Jim Conant, Director, Resource Management, KDOR; and David Mannering, Chief Information Officer, KDOR, responded to members' questions:

- The project was begun in August 2009; the two phases of the project were developed concurrently by two 3M teams working in two different locations;
- The system will go live only when it passes a series of bug-free tests;
- The contract with 3M is a fixed-cost contract with penalties;
- The project's total cost is \$39.9 million. To date \$37.6 million has been received through the \$4 fee. The agency estimates receiving a total of \$50.2 million over the four-year period. The overage is earmarked for support, maintenance, and enhancements. The statute authorizes the agency to spend the funds during the four years. After January 2013, the \$4 fee goes to the [Kansas Department of Transportation] highway fund;
- Phase II is being monitored on a daily basis and includes weekly conferences with 3M;
- Having two development teams in two separate locations did not provide the kind of integration that makes development seamless;
- The new system will address the requirements of citizenship. Scanning capability is a part of the system;

- The delays in developing the system did not create cost overruns, since a sixmonth cushion was built into the project;
- The decision was made by the executive committee to work with 3M, rather than assess penalties for delays in the project; and
- HB 2341 allows royalty fees for specialty plates to be paid directly to the county treasurer rather than the previous requirement to obtain a certificate from the sponsoring organization. The bill also allows for renewals to be paid directly to the country treasurer.

A member expressed frustration that some questions were not answered as thoroughly as he wanted; another member suggested a process be initiated by which follow-up responses might be obtained.

The meeting was adjourned at 8:07 a.m. No further meeting was scheduled.

Prepared by Gary Deeter Edited by Aaron Klaassen

Approved by the Committee on:
April 27, 2012
(Date)