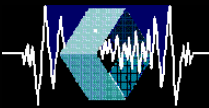


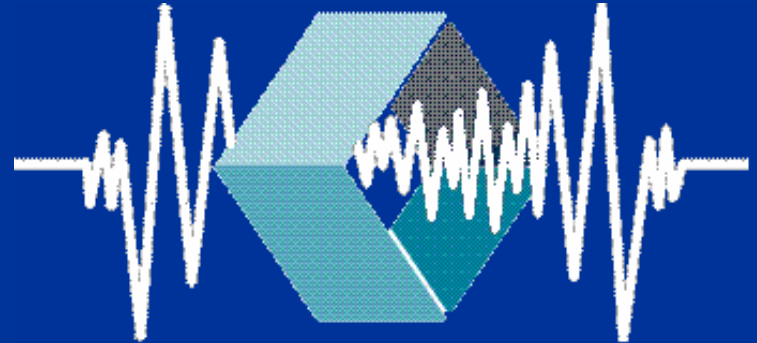
Senate Utilities Committee Presentation

On The
Kansas Relay Center
February 8, 2005



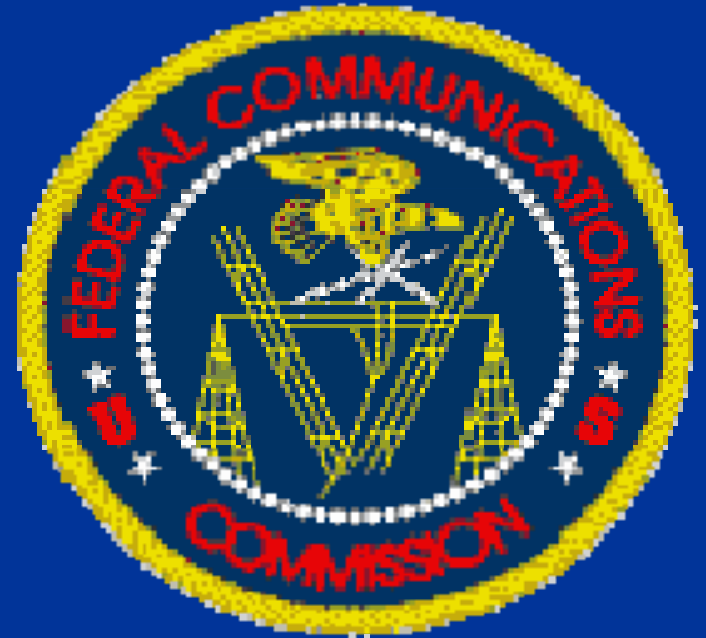
What is the Kansas Relay Center?

- A Telecommunication Relay Service (TRS) mandated by the Americans with Disabilities Act (ADA) in 1990



History of TRS

- Mandated by Title IV of the Americans with Disabilities Act (ADA), July, 1990
- Requires all common carriers in each state to provide TRS
- The FCC regulates the TRS industry



History of the Kansas Relay Center (KRC)

- The KRC was established in 1989 by order of the Kansas Corporation Commission (KCC) so that citizens of Kansas with speech and hearing impairments would have equal access to comprehensive telephone service

History of the Kansas Relay Center (KRC)

- The Kansas Corporation Commission, the Kansas Telecommunications Industry Association, and the Kansas Commission for the Deaf and Hard of Hearing worked together to bring the KRC to reality *before* the ADA was passed into law
- The KRC began operations on May 7, 1990
- The KRC is located in Lawrence, Kansas

What does the Kansas Relay Center do?

- Enables persons with communication disabilities utilizing specialized equipment to communicate through the telephone system to anyone



What does Specialized Equipment consist of?

- Telecommunication Devices (TTY)
- Voice Carry Over Phones
- Personal Computers



How To Place A Call

- Voice or TTY users call directly into the KRC provides the Operator with a telephone number to dial
- The Operator utilizes a second line to place the outbound call
- The Operator voices what is typed, and types what is voiced



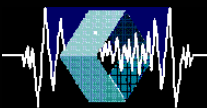
The Kansas Relay Center is Convenient

- The KRC is a 24 hours a day, 7 days a week operation
- All calls are confidential. No record of a conversation is kept beyond the duration of a call



The Kansas Relay Center is Free

- There are no extra fees or charges for using the Kansas Relay Center
- Local calls are free, and long distance calls are carried and billed by your Long Distance Carrier



The Kansas Relay Center is Free

- The Kansas Relay Center is funded by the Kansas Universal Service Fund

The Kansas Relay Service, Inc.

- The Kansas Relay Service, Inc. (KRSI), a not-for-profit corporation, handles the financial and administrative responsibilities of the relay service
- KRSI is located in Topeka, Kansas

How Do I Call Into the Kansas Relay Center?

- Dial 1-800-766-3777 from any phone
- Dial 7-1-1 from anywhere in Kansas
- You can call from a regular landline or cellular phone
- You can call into the Kansas Relay Center free from any payphone in the state by dialing the above numbers

For Further Information

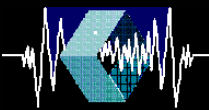
- Dial our KRC Customer Service Number:

866-RelayKS

(866-735-2957)

- Or check our website at:

www.KansasRelay.com



Thank You!

